

# Latitude 9420

## Setup and Specifications



## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

<b>Chapter 1: Set up your Latitude 9420</b>	<b>4</b>
<b>Chapter 2: Views of Latitude 9420</b>	<b>6</b>
Right	6
Left	7
Display	8
Bottom	9
Base	10
2-in-1 Modes	11
Tablet mode	11
Laptop mode	12
Tent mode	12
Entertainment mode	13
Battery Charge and Status LED	13
<b>Chapter 3: Specifications of Latitude 9420</b>	<b>14</b>
Dimensions and weight	14
Processor	15
Chipset	15
Operating system	15
Memory	15
External ports	16
Internal slots	16
Wireless module	16
WWAN module	17
Audio	17
Storage	18
Keyboard	18
Camera	19
Touchpad	19
Power adapter	20
Battery	20
Display	21
Fingerprint reader	22
GPU—Integrated	22
Operating and storage environment	22
<b>Chapter 4: Dell low blue light display</b>	<b>24</b>
<b>Chapter 5: Keyboard shortcuts</b>	<b>25</b>
<b>Chapter 6: Getting help and contacting Dell</b>	<b>26</b>

# Set up your Latitude 9420

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



**NOTE:** The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.


2. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:



- Connect to a network for Windows updates.
  - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps**

Resources	Description
	<p><b>SupportAssist</b></p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p> <p><b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>

**Table 1. Locate Dell apps**

Resources	Description
	<p><b>Dell Update</b></p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article <a href="https://www.dell.com/support">SLN305843</a> at <a href="https://www.dell.com/support">www.dell.com/support</a>.</p>
	<p><b>Dell Digital Delivery</b></p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article <a href="https://www.dell.com/support">153764</a> at <a href="https://www.dell.com/support">www.dell.com/support</a>.</p>

## Views of Latitude 9420

### Topics:

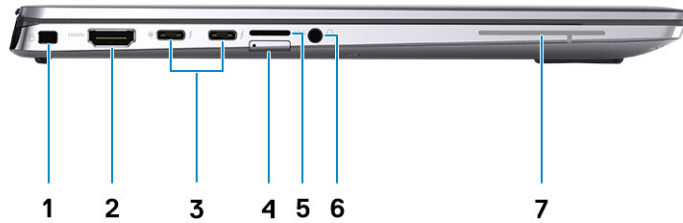
- [Right](#)
- [Left](#)
- [Display](#)
- [Bottom](#)
- [Base](#)
- [2-in-1 Modes](#)
- [Battery Charge and Status LED](#)

### Right



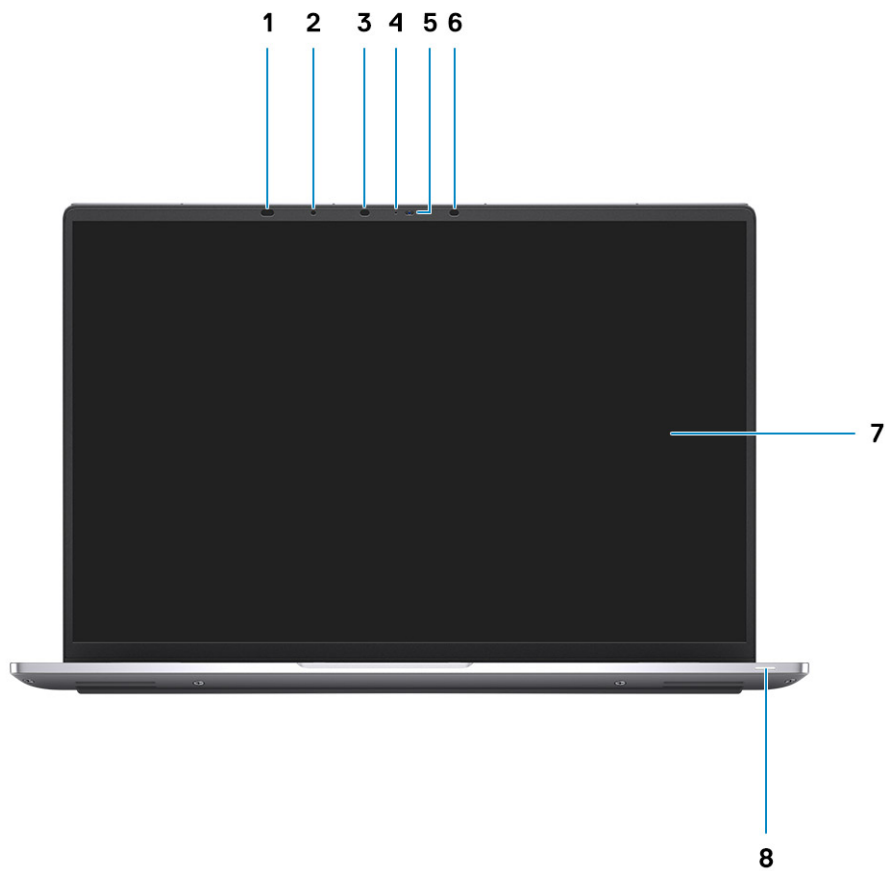
1. Antenna (WWAN only)
2. Thermal vents
3. USB 3.2 Gen 1 port with PowerShare

# Left



1. Wedge-shaped lock slot
2. HDMI 2.0 port
3. Thunderbolt 4 port with DisplayPort Alt Mode/USB4/Power Delivery
4. microSIM slot (WWAN only)
5. microSD-card slot
6. Universal audio port
7. Antenna (WWAN only)

# Display

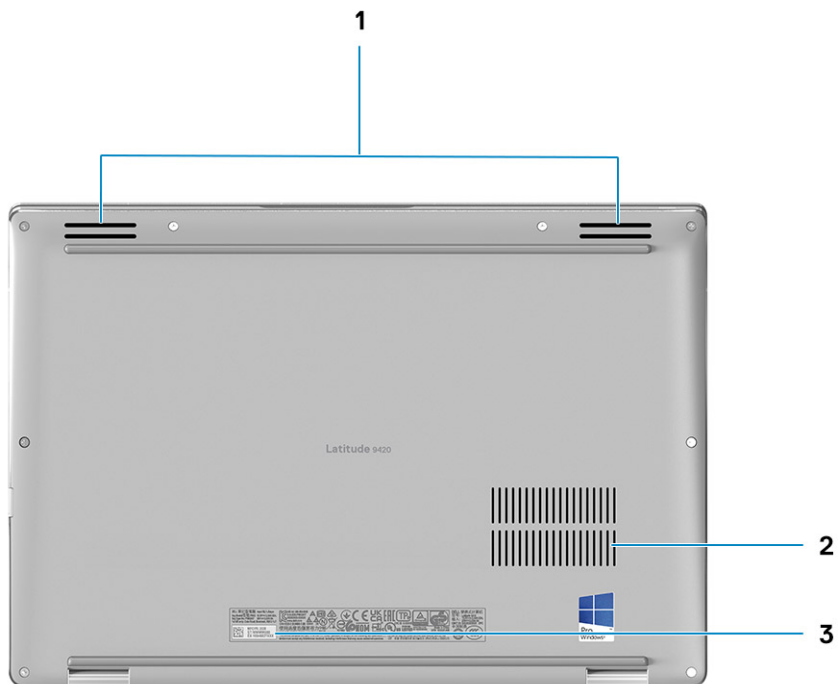


1. Proximity Sensors
2. Ambient Light Sensor (ALS)
3. IR Camera light
4. Camera-status LED
5. Camera (RGB/IR) with SafeShutter
6. IR Camera light
7. Display screen

8. Battery-status light

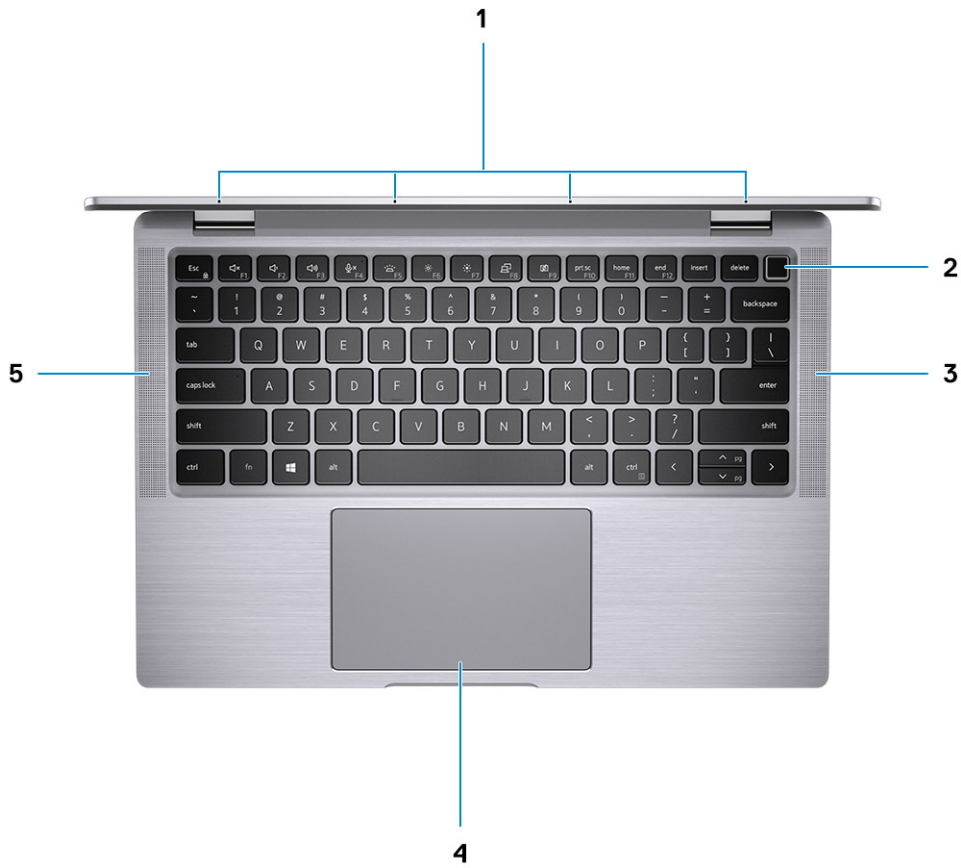


# Bottom



1. Speakers
2. Thermal vents
3. Service tag label

# Base



- 1. Quad-array microphones
- 2. Power button with fingerprint reader (optional)
- 3. Right speaker
- 4. Clickpad
- 5. Left speaker

## 2-in-1 Modes

### Tablet mode



## Laptop mode



## Tent mode



## Entertainment mode



## Battery Charge and Status LED

Table 2. Battery Charge and Status LED Indicator

Power Source	LED Behavior	System Power State	Battery Charge Level
AC Adapter	Off	S0 - S5	Fully Charged
AC Adapter	Solid White	S0 - S5	< Fully Charged
Battery	Off	S0 - S5	11-100%
Battery	Solid Amber (590+/-3 nm)	S0 - S5	< 10%

- S0 (ON) - System is turned on.
- S4 (Hibernate) - The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, expect for a trickle power. The context data is written to hard drive.
- S5 (OFF) - The system is in a shutdown state.

# Specifications of Latitude 9420


## Topics:

- Dimensions and weight
- Processor
- Chipset
- Operating system
- Memory
- External ports
- Internal slots
- Wireless module
- WWAN module
- Audio
- Storage
- Keyboard
- Camera
- Touchpad
- Power adapter
- Battery
- Display
- Fingerprint reader
- GPU—Integrated
- Operating and storage environment

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Latitude 9420.

**Table 3. Dimensions and weight**

Description	Values
Height:	
Front height	8.42 mm (0.33 in.)
Rear height	13.91 mm (0.54 in.)
Width	310.59 mm (12.22 in.)
Depth	215.18 mm (8.47 in.)
Weight	<ul style="list-style-type: none"> <li>• Laptop: 1.27 kg (2.8 lb)</li> <li>• 2-in-1: 1.4 kg (3.2 lb)</li> </ul> <p> <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability.</p>

# Processor

**NOTE:** Processor numbers are not a measure of performance. Processor availability subject to change and may vary by region/country.

**Table 4. Processor**

Processor	Wattage	Core count	Thread count	Speed	Cache	Integrated graphics
11 <sup>th</sup> Generation Intel Core i5-1135G7	28 W	4	8	2.40 GHz to 4.20 GHz	8 MB	Intel Iris X <sup>e</sup> Graphics
11 <sup>th</sup> Generation Intel Core i5-1145G7	28 W	4	8	2.60 GHz to 4.40 GHz	8 MB	Intel Iris X <sup>e</sup> Graphics
11 <sup>th</sup> Generation Intel Core i7-1185G7	28 W	4	8	3.00 GHz to 4.80 GHz	12 MB	Intel Iris X <sup>e</sup> Graphics

# Chipset

The following table lists the details of the chipset supported by your Latitude 5320.

**Table 5. Chipset**

Description	Values
Chipset	Integrated with the processor
Processor	11 <sup>th</sup> Generation Intel Core i5/i7 processors
DRAM bus width	64-bit
Flash EPROM	32 MB
PCIe bus	Up to Gen4

# Operating system

- Windows 10 Pro, 64-bit
- Windows 10 Home, 64-bit
- Ubuntu® Linux® 20.04 LTS, 64-bit (Laptop only)

# Memory

The following table lists the memory specifications of your Latitude 9420.

**Table 6. Memory specifications**

Description	Values
Memory slots	Integrated
Memory type	LPDDR4x
Memory speed	4266 MHz

**Table 6. Memory specifications**

Description	Values
Maximum memory configuration	32 GB
Minimum memory configuration	8 GB
Memory size per channel	8 GB, 16 GB, 32 GB
Memory configurations supported	<ul style="list-style-type: none"> <li>8 GB, LPDDR4x, SDRAM, 4266 MT/s, dual-channel, integrated</li> <li>16 GB, LPDDR4x, SDRAM, 4266 MT/s, dual-channel, integrated</li> <li>32 GB, LPDDR4x, SDRAM, 4266 MT/s, dual-channel, integrated</li> </ul>

## External ports

The following table lists the external ports on your Latitude 9420.

**Table 7. External ports**

Description	Values
USB ports	<ul style="list-style-type: none"> <li>One USB 3.2 Gen 1 port with PowerShare</li> <li>Two Thunderbolt 4 port with DisplayPort Alt Mode/USB4/Power Delivery</li> </ul>
Audio port	One universal audio port
Video port/ports	One HDMI 2.0 port
Media-card reader	One micro-SD card slot
Power-adaptor port	Type-C power input
Security-cable slot	One wedge-shaped lock slot

## Internal slots

**Table 8. Internal slots**

Internal:	
M.2	<ul style="list-style-type: none"> <li>On-board Wi-Fi and Bluetooth</li> <li>One M.2 3042 slot for WWAN</li> <li>One M.2 2230 slot for solid-state drive (SSD)</li> </ul> <p><b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article <a href="https://www.dell.com/support">000144170</a> at <a href="https://www.dell.com/support">www.dell.com/support</a> .</p>

## Wireless module

**Table 9. Wireless module**



**Table 9. Wireless module**

Description	Values
Model number	Intel AX210
Transfer rate	Up to 2.40 Gbps
Frequency bands supported	2.4 GHz/5 GHz/6 GHz
Wireless standards	Wi-Fi 6E (WiFi 802.11ax)
Encryption	<ul style="list-style-type: none"> <li>● 64-bit/128-bit WEP</li> <li>● AES-CCMP</li> <li>● TKIP</li> </ul>
Bluetooth	Bluetooth 5.2

## WWAN module

The following table lists the Wireless Wide Area Network (WWAN) module supported on your Latitude 9420.

### WWAN module specifications

Description	Option one	Option two
Model number	Qualcomm Snapdragon X20 Global Gigabite LTE	Qualcomm Snapdragon X55 Global Gigabite NR/LTE
Transfer rate	Up to 1 Gbps DL/150 Mbps UL (CAT 16)	Up to 3Gbps DL/250 Mbps UL (3GPP Release15 NR/LTE CAT 20)
Frequency bands supported	(1,2,3,4,5,7,8,12,13,14,17,18,19,20,25,26,28,29,30,32,38,39,40,41,42,43,46,66), HSPA+ (1, 2, 4, 5,6, 8, 9, 19)	NR (1,2,3,5,7,8,12,20,28,38,41,66,71,77,78,79) LTE (1,2,3,4,5,7,8,12,13,14,17,18,19,20,25,26,28,29,30,32,34,38,39,40,41,42,46,48, 66) HSPA+ (1,2,4,5,6,8,9,19)
Wireless standards	Not Applicable	Not Applicable
Encryption	Not Applicable	Not Applicable
Global Navigation Satellite System (GNSS)	Not Applicable	Not Applicable

## Audio

The following table lists the audio specifications of your Latitude 9420.

**Table 10. Audio specifications**

Description	Values
Audio controller	Realtek ALC711-CG

**Table 10. Audio specifications**

Description		Values
Stereo conversion		Supported, 24-bit DAC (Digital-to-Analog) and ADC (Analog-to-Digital)
Internal audio interface		SoundWire interface
External audio interface		Universal audio jack
Number of speakers		Four
Internal-speaker amplifier		Realtek ALC1319D
External volume controls		Keyboard shortcut controls
Speaker output:		
	Average speaker output	8 W
	Peak speaker output	10 W
Subwoofer output		Supported
Microphone		Quad-array microphone

## Storage

This section lists the storage options on your Latitude 9420.

This section lists the storage options on your computer:

- One M.2 2230 solid-state drive

**Table 11. Storage specifications**

Storage type	Interface type	Capacity
M.2 2230, Class 35 solid-state drive	Gen 3 PCIe x4 NVMe	Up to 1 TB
M.2 2230, Class 35 solid-state drive, Self-encrypting drive	Gen 3 PCIe x4 NVMe	Up to 256 GB

## Keyboard

The following table lists the keyboard specifications of your Latitude 9420.

**Table 12. Keyboard specifications (continued)**

Description	Values
Keyboard type	Standard Backlit keyboard
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none"> <li>• United States and Canada: 82 keys</li> <li>• United Kingdom: 83 keys</li> <li>• Japan: 84 keys</li> </ul>
Keyboard size	X=19.05 mm key pitch

**Table 12. Keyboard specifications**

Description	Values
	Y=18.05 mm key pitch

## Camera

**Table 13. Camera specifications**

Description	Values
Number of cameras	One
Type	HD RGB Infrared camera
Location	Front camera
Sensor type	CMOS sensor technology
Resolution	
Camera	
Still image	0.92 megapixel
Video	1280 x 720 at 30 fps
Infrared camera	
Still image	0.23 megapixel
Video	640 x 360 at 15 fps
Diagonal viewing angle	
Camera	78 degrees
Infrared camera	78 degrees

## Touchpad

The following table lists the touchpad specifications of your Latitude 9420.

**Table 14. Touchpad specifications**

Description	Values
Touchpad resolution:	>=300dpi
Touchpad dimensions:	
Horizontal	116 mm (4.56 in.)
Vertical	72 mm (2.83 in.)
Touchpad gestures	For more information about touchpad gestures available on Windows 10, see the Microsoft knowledge base article <a href="https://support.microsoft.com/4027871">4027871</a> at <a href="https://support.microsoft.com">support.microsoft.com</a> .

# Power adapter

**Table 15. Power adapter specifications**

Description	Option one	Option two	Option three
Type	60 W	65 W	90 W
Diameter/Size (connector)	Type-C connector	Type-C connector	Type-C connector
Input voltage	100 VAC—240 VAC	100 VAC—240 VAC	100 VAC—240 VAC
Input frequency	50 Hz—60 Hz	50 Hz—60 Hz	50 Hz—60 Hz
Input current (maximum)	1.70 A	1.70 A	1.50 A
Output current (continuous)	<ul style="list-style-type: none"> <li>● 20 V/3.25 A (Continuous)</li> <li>● 15 V/3 A (Continuous)</li> <li>● 9.0 V/3 A (Continuous)</li> <li>● 5.0 V/3 A (Continuous)</li> </ul>	<ul style="list-style-type: none"> <li>● 20 V/3.25 A (Continuous)</li> <li>● 15 V/3 A (Continuous)</li> <li>● 9.0 V/3 A (Continuous)</li> <li>● 5.0 V/3 A (Continuous)</li> </ul>	<ul style="list-style-type: none"> <li>● 20 V/4.5 A (Continuous)</li> <li>● 15 V/3 A (Continuous)</li> <li>● 9.0 V/3 A (Continuous)</li> <li>● 5.0 V/3 A (Continuous)</li> </ul>
Rated output voltage	20 VDC/15 VDC/9 VDC/5 VDC	20 VDC/15 VDC/9 VDC/5 VDC	20 VDC/15 VDC/9 VDC/5 VDC
Weight	0.20 Kg (0.44 lb)	0.29 Kg (0.64 lb)	0.50 Kg (1.10 lb)
Temperature range:			
Operating	0 °C to 40 °C (32 °F to 104 °F)	0 °C to 40 °C (32 °F to 104 °F)	0 °C to 40 °C (32 °F to 104 °F)
Storage	-40 °C to 70 °C (-40 °F 158 °F)	-40 °C to 70 °C (-40 °F 158 °F)	-40 °C to 70 °C (-40 °F 158 °F)

# Battery

**NOTE:** Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.

**Table 16. Battery specifications**

Description	Option one	Option two
Type	2-cell, 40 WHr, ExpressCharge, ExpressCharge 2.0, and ExpressChargeBoost	3-cell, 60 WHr, ExpressCharge, and ExpressChargeBoost
Voltage	7.70 VDC	11.40 VDC
Weight (maximum)	0.19 kg (0.41 lb)	0.26 kg (0.57 lb)
Dimensions:		
Height	250.70 mm (9.87 in.)	250.70 mm (9.87 in.)
Width	76.88 mm (3.02 in.)	76.88 mm (3.02 in.)
Depth	6.17 mm (0.24 in.)	6.17 mm (0.24 in.)
Temperature range:		

**Table 16. Battery specifications**

Description		Option one	Option two
	Operating	<ul style="list-style-type: none"> <li>Charge: 0 °C to 50 °C (32 °F to 122 °F)</li> <li>Discharge: 0°C to 70°C (32°F to 158°F)</li> </ul>	<ul style="list-style-type: none"> <li>Charge: 0 °C to 50 °C (32 °F to 122 °F)</li> <li>Discharge: 0°C to 70°C (32°F to 158°F)</li> </ul>
	Storage	-20 °C to 60 °C (-4 °F to 140 °F)	-20 °C to 60 °C (-4 °F to 140 °F)
Charging time (approximate)		4 hours (when the computer is off) ⓘ <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see <a href="http://www.dell.com/">www.dell.com/</a>	4 hours (when the computer is off) ⓘ <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see <a href="http://www.dell.com/">www.dell.com/</a>
Life span (approximate)		1 year	1 year
Operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.

**⚠ CAUTION:** Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.

## Display

The following table lists the display specifications of your Latitude 9420.

**Table 17. Display specifications**

Description		Option one	Option two
Display type		Full High Definition (FHD+)	Quad High Definition (QHD+)
Display-panel technology		Low blue light (LBL)	Low blue light (LBL)
Display-panel dimensions (active area):			
	Height	188.49 mm (7.42 in.)	188.49 mm (7.42 in.)
	Width	301.59 mm (11.87 in.)	301.59 mm (11.87 in.)
	Diagonal	355.64 mm (14.00 in.)	355.64 mm (14.00 in.)
Display-panel native resolution		1920 x 1200	2560 x 1600
Luminance (typical)		500 nits	500 nits
Megapixels		2.30	4.09
Color gamut		sRGB 100%	sRGB 100%
Pixels Per Inch (PPI)		161	216
Contrast ratio (typ)		16:10	16:10
Response time (max)		35 ms	35 ms

**Table 17. Display specifications**

Description	Option one	Option two
Refresh rate	60 Hz	60 Hz
Horizontal view angle	88 degree	88 degree
Vertical view angle	88 degree	88 degree
Pixel pitch	0.1572 mm	0.1178 mm
Power consumption (maximum)	2.85 W	3.70 W
Anti-glare vs glossy finish	Anti-glare	Anti-reflection, Anti-smudge
Touch options	No	Yes

## Fingerprint reader

**NOTE:** The fingerprint reader is located on the power button.

**Table 18. Fingerprint reader specifications**

Description	Values
Sensor technology	Trans-capacitive sensing
Sensor resolution	500 dpi
Sensor area	5.48 mm x 4.47 mm
Sensor pixel size	108 x 88

## GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Latitude 9420.

**Table 19. GPU—Integrated**

Controller	External display support	Memory size	Processor
Intel Iris X <sup>e</sup> Graphics	HDMI 2.0, DisplayPort over USB Type-C	Shared system memory	11 <sup>th</sup> Generation Intel Core i5/i7 Processors

## Operating and storage environment

This table lists the operating and storage specifications of your Latitude 9420.


**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 20. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 40°C (32°F to 104°F)	-40°C to 60°C (-40°F to 140°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)

**Table 20. Computer environment**


<b>Description</b>	<b>Operating</b>	<b>Storage</b>
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G†	160 G†
Altitude range	-15.2 m to 3048 m (-50 ft to 10000 ft)	-15.2 m to 10668 m (-50 ft to 35000 ft)

 **CAUTION:** Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

## Dell low blue light display

 **WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.**

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

The display on this computer is designed to minimize blue light and complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light mode is enabled at the factory, so no further configuration is necessary.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.



# Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for shortcuts remain the same across all language configurations.

**Table 21. List of keyboard shortcuts**


Keys	Primary Behavior	Secondary Behavior (Fn + Key)
Fn + Esc	Escape	Toggle Fn-key lock
Fn + F1	Mute audio	F1 behavior
Fn + F2	Decrease volume	F2 behavior
Fn + F3	Increase volume	F3 behavior
Fn + F4	Mic Mute	F4 behavior
Fn + F5	Keyboard backlight <b>NOTE:</b> Not applicable for non-backlight keyboard.	F5 behavior
Fn + F6	Decrease screen brightness	F6 behavior
Fn + F7	Increase screen brightness	F7 behavior
Fn + F8	Switch to external display	F8 behavior
Fn + F9	Disable camera	F9 behavior
Fn + F10	Print Screen	F10 behavior
Fn + F11	Home	F11 behavior
Fn + F12	End	F12 behavior
Fn + Right Ctrl	Emulates right click	--

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 22. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a> <a href="http://www.dell.com/support/linux">www.dell.com/support/linux</a>
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	<a href="http://www.dell.com/support">www.dell.com/support</a>
Dell knowledge base articles for a variety of computer concerns.	<ol style="list-style-type: none"> <li>1. Go to <a href="https://www.dell.com/support/home/?app=knowledgebase">https://www.dell.com/support/home/?app=knowledgebase</a>.</li> <li>2. Type the subject or keyword in the <b>Search</b> box.</li> <li>3. Click <b>Search</b> to retrieve the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country and product, and some services may not be available in your country.

 **NOTE:** If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.